

Vogue Medical
670 Chapel St, South Yarra VIC 3141
Ph: 9828 7500 Fax: 9828 7501

Practice Information

This surgery is staffed by both male and female doctors who combine medical values with the latest technology in order to provide you with a professional, personalised and comprehensive medical service.

Services provided at this clinic include

- Preventative Health Checks
- Family Medicine
- Immunisations: children & adult
- Workcover/TAC claims
- Shared antenatal care
- Women's Health
- Travel Vaccinations
- International students
- Minor surgery
- Chinese Medicine
- Podiatry
- Sexual Health
- Psychologist

Doctors

Dr Huiyun Zhao
Dr Lewis Morris

Practice Hours

By appointment only
Monday to Friday: 8am-8pm
Saturday/Public Holiday: 9am-1pm

Fees

BulkBill:
Children (Under 12)

Private Fee:
Standard Consultation Gap \$40.90
Medical Acupuncture Gap \$35.00 – 55.00
International Student OSHC Gap \$25.00

Management of your Personal Health Information

Your medical record is a confidential document. It is the policy of this practice to maintain security of personal health information at all times and to ensure that this information is only available to authorised members of staff. You can request a copy of our Privacy Policy from reception.

Appointments

Appointments are required to see all practitioners. Appointments are at 15 minute intervals. Online appointments are available through www.voguemedical.com.au and we will confirm your appointment within 2 hours during opening hours.

Walk-in patients

Walk-in patients are offered next available appointment time with practitioner.

Longer consultation times are available, so please ask our receptionist if you require some extra time or have several problems to discuss.

Interpreter Service

If you or a family member requires an interpreter service, this can also be organised, but please advise us at the time of booking.

Home Visits and Telephone Access

Home visits are available, upon doctor's discretion, for regular patients whose condition prevents them from attending the surgery. To make an appointment or to enquire further, please call our reception staff. GP's in the practice may be contacted during normal office hours. If the GP is with a patient, a message will be taken and you will be advised by reception staff when it is likely that the GP will return your call. Your call will always be put through to the GP in an emergency.

After Hours Care Arrangements

In the event of an emergency dial 000 for an ambulance or present to the nearest emergency department. After hours service is also available. Simply ring the surgery number when we are closed and your call will immediately be redirected to GP on duty.

Fees

Fees are payable at the time of consultation by cash, bankcard, or credit card. The AMA Fee structure forms the basis of our billing policy. Please discuss any concerns with our reception staff. Children will be bulk billed for immunisations.

Reminder System

Vogue Medical is committed to preventative care. We may issue you with a reminder notice from time to time offering you preventative health services appropriate to your care. There are also Federal and State registers and reminder systems for certain conditions/prevention activities. If you do not wish to be part of this system please advise the reception staff.

Test Results

It is practice policy that results will not be given out over the telephone or email. We do this to protect each patient's privacy. Should a doctor wish to discuss results with you, the practice nurse will call to arrange a follow up appointment or as a patient you may request an appointment to discuss any results with the doctor.

Disabled Access

Disabled access is provided via our main entrance and elevator. This access is also suitable for pram access or for patients who have difficulty with steps.

Emergency contact and cultural background

It is recommended that you identify someone we can contact in case of emergency or in case we are unable to reach you. It is also recommended that you inform us of your cultural background so we can provide you with the most appropriate and optimal care.

Patient Feedback

If you have a problem or suggestion we would like to hear about it. Please feel free to talk to your doctor or receptionist. You may prefer to write to us or use our suggestion box. We take your concerns, suggestions and complaints seriously. However, if you wish to take that matter further and feel that you need to discuss the matter outside the surgery, you may contact:

The Health Services Commissioner

Phone: 1300 582 113 Fax: (03) 9032 3111

Email: hsc@dhs.vic.gov.au

Website: www.health.vic.gov.au